

**In the interest of sharing important information about the Brisbane flood event, ourbrisbane.com has suspended our normal website. We hope to restore access as soon as possible.**

*Last updated: Thursday 13 Jan, 8:45pm*

## Stay informed

You'll find useful news, updates & information at:

- ☐ The [Brisbane City Council](#) website
- ☐ The [Council Newsroom](#) site
- ☐ [ABC local radio](#), your official emergency station  
(in Brisbane, **612** on the **AM** dial)
- ☐ [Bureau of Meteorology](#) weather website

## Transport

If you need to travel, please use common sense and caution.

- ☐ Road closure updates at [www.131940.qld.gov.au](http://www.131940.qld.gov.au)
- ☐ Public transport updates from [TransLink](#)

There will be no road tolls until midnight Monday 17 January 2011.

## Social media

Stay informed with frequent updates from Facebook and Twitter (No Twitter / Facebook account necessary to access these pages):

- ☐ [Brisbane City Council's Twitter](#) updates
- ☐ [ourbrisbane.com's Twitter](#) updates
- ☐ A list of [other important Twitter updates](#)
- ☐ [Brisbane City Council's Facebook notes](#) page
- ☐ [ourbrisbane.com's Facebook](#) page

## The clean up

Important information for Brisbane residents from the Brisbane City Council:

- ☐ Brisbane City Council provides [financial assistance](#)
- ☐ Clean up [safety tips](#)
- ☐ All Council [transfer stations are accepting general and green waste](#) free of charge

ourbrisbane.com  
ourbrisbane

The Pacific Motorway into Brisbane City is open, however it is down to 2 lanes. Please allow extra time for travel...  
<http://fb.me/PoVou2kR>  
56 minutes ago · reply

Several streets in Brisbane City are open for traffic. Please check [www.131940.qld.gov.au/](http://www.131940.qld.gov.au/) for current info...  
<http://fb.me/t0EoEyKp>  
59 minutes ago · reply

Brisbane residents: the William Jolly Bridge is now open.  
[#thebigwet](#) [#qldfloods](#)  
about 1 hour ago · reply

Thank you to everyone involved in helping with the floods, inc SES, police, council staff, military, emergency services, volunteers & more.  
about 1 hour ago · reply

Public Transport will be FREE across all Translink services until the final service on Fri, Jan 21 to assist with flood recovery across SEQ.  
2 hours ago · reply

@[ourbrisbane](#) signing off for the night. Follow @[brisbanecityqld](#) throughout the night for further updates. Stay safe everybody and rest up.  
10 hours ago · reply

Find out more about public transport services for Friday 14 Jan <http://bit.ly/eN2G9u>  
11 hours ago · reply



Join the conversation



Join the conversation

# Donate to the Premier's Flood Relief Appeal

The Queensland Government has launched an appeal to help fellow Queenslanders affected by the recent floods. Many communities have been devastated. Some families have lost everything. You can help make a difference by donating to the [Premier's Flood Relief Appeal](#).

## Volunteer

If you would like to [volunteer to help](#) with the clean up please follow the information available from the [BCC website](#).

Please be aware that Volunteering Qld have already received over 11,000 offers for help and will be getting in touch with people as needed. You may not get a response straight away, but help will continue to be needed for a long time.

## Flood phone numbers

If you need help please call:

- ☐ Residents requiring **assistance with property damage or flooding within their property boundary** should contact the State Emergency Service (SES) on 132 500.
- ☐ To report downed trees outside of your property boundary or issues with **stormwater drains**, contact Council on 3403 8888.
- ☐ To report **fallen powerlines**, phone Energex on 13 19 62.
- ☐ **Disaster Recovery Hotline**: 1800 173 349



Thank you for your continued understanding and patience, and stay safe!